

# Instructions for Hawaii Travelers

- Immediately upon receipt of your result form, upload it in PDF format in upright orientation to your account at <http://travel.hawaii.gov>. Do not upload the instructions page.
- There are free smartphone apps that can be used to make a PDF with your phone.
- Bring the form to the airport with you.
- Effective November 24, 2020, travelers who have not yet received their negative COVID-19 test results prior to departure for Hawaii will go into quarantine with no ability to come out of quarantine.
- If your result returns positive before you travel, DO NOT TRAVEL. Self-isolate and seek the advice of a medical provider.
- If your result returns positive while en route to Hawai'i, immediately inform an airline or airport representative. You will be required to be in self-isolation until cleared by the Hawai'i Department of Health. Until that time, you may only leave isolation for the purpose of seeking medical care.
- Even if your results are negative, you are considered subject to quarantine until such a time as your status is updated to exempt due to Negative COVID Test on your Safe Travels Application.
- A negative test does not guarantee that you have not been exposed or that there is no COVID-19 virus in your body. You should continue to follow the safe practices to reduce the possible spread of the virus and monitor yourself for symptoms of COVID-19. If you develop a fever, cough, shortness of breath, changes in taste or smell or otherwise feel ill, please contact a medical provider to review your symptoms and possibly arrange further care and/or testing. You should self-isolate at the first signs or symptoms of possible COVID-19 infection.
- For questions related to the Safe Travels Program, please visit our website at [www.hawaiicovid19.com](http://www.hawaiicovid19.com).
- To avoid quarantine, you may be required to take a follow-on post-arrival test depending on the county in Hawai'i to which you are traveling. Please check the appropriate county website.
- You may also be asked to participate in a strictly voluntary post-arrival testing program to monitor the effectiveness of the Safe Travels pre-arrival test. Please consider participating as this helps to assure we are effectively lowering the risk of COVID-19 to our visitors and the people of Hawai'i.
- If you have been unable to upload the document to your Safe Travels Application or your status has not been updated after 48 hours from the time of submission, please call the help line at **1-800-GOHAWAI** or **(1-800-464-2924)**.