

UMC

UNIVERSITY MEDICAL CENTER

IMAGING SERVICES



Patient Care Survey

We Want To Hear From You

Service Environment

Inpatient Outpatient ED patient

Did Imaging Services staff treat you with courtesy and respect?

- Courteous and helpful
- Average
- Varies on each visit
- Poor service

How long did you wait before your exam?

Were you asked about your medical history or if you had this exam previously?

- Yes
- No
- N/A Do not remember

Was your armband checked and your birth date verified?

- Yes
- No
- Don't remember

Was the exam explained to you and were your questions answered?

- Yes
- No
- I did not have any questions

Did the technologist wash their hands before / after your test?

- Yes**
- No**
- N/A, Do not remember, did not notice**

Service and Quality

How long did it take you to schedule your appointment? (Outpatients Only)

- Less than 24 hours**
- 1 – 3 days**
- 4 – 7 days**
- More than 1 week**

Overall, how would you rate your visit today?

- Excellent**
- Good**
- Average**
- Poor**

Would you recommend UMC Imaging Services to others?

- Yes**
- No**
- No opinion**

Which procedure(s) did you have today?

- CT Scan**
- MRI**
- Diagnostic x-ray / fluoroscopy**
- Nuclear Medicine**
- Ultrasound**
- Special procedures / Interventional**

